**Friarwood Surgery P.P.G. Meeting 26th April 2016**

**Present:** Kevin Duggan - (Practice Manager), John Nye (Chair) Betty Briddon, Sonia Atkin, Ian Thompson, Ian Brown, Brian Chappell, Janet Hardisty, Gaynor Fletcher, Ann Jones, Ann Hill, Jeanette Miller & Jane Maskill (Wakefield CCG)

**Apologies:** Jeff Allinson

1. **Introduction –** Chair thanked all for attending and noted apologies.
2. **Minutes of last meeting** – Last month’s minutes were approved
3. **Transforming Urgent & Emergency Care** – Jeannette Miller (JM) started by explaining to the group about the delayed release of the plans for the transformation work which is due to consideration of newly released guidance documents and the upcoming local elections on 5th May. JM acknowledged that there are real problems throughout the current system and that this was highlighted by the Bruce Keogh report. Jane Maskill (JM2) talked about primary care working on solutions to provide 7 days working and how difficult this would be with the national shortage of GPs and skilled nurses to deliver this program change. JM2 mentioned the previous ‘Care Closer to Home’ program that has now changed to ‘Connecting Care’ but they were essentially the same thing, as it was about getting services delivered with a mult agency approach and with GP practices at the centre. JM2 talked about the upcoming challenges around our local hospitals and a decision on the Wakefield walk in centre would have to be made. JM mentioned that the current out of hours providers (LCD) were now using same clinical systems as the vast majority of GP practices (SystmOne). JM said that a ket message for patients is that there are only 3 telephonenumbers that patients should remember - their own GP surgery number, 111 for advice and 999 for emergencies. JM also talked about how they had been gathering feedack from local people for a least 3 yrs to try and help shape the thinking of new services, over 600 people responded to the consultation about the walk in centre and over 1500 to meeting the challenge and national GP survey , IB commented if this was a representative number to which JM commented that opinion soon reached a saturation stage where all were saying the same thing. JM2 commented that 25% of patients were uphappy with the opening times of GP surgeries which also means 75% are happy, KD & JN commented that Saturday morning appinmtnets were poorly attended when trailled at Friarwood, KD also said that our federation do provide weekend appointments up at PGI and although Saturdays could be busy Sundays were not. JM2 also said that only 50% of all wakefield patients have used the WIC at some time and evidence was that it only really seem to benefit the residents of central wakefield, JN said patients from Pontefract would not travel that far to use this facility, most of the group agreed with this. JM2 showed the group a diagram of how the Keogh model looks and talked it through she also showed a more local view of what Wakefield CCG were looking to implement (diagrams to sent out with the minutes). KD asked the JM takes the point back to the CCG about the lack of infastructure funding coming from the local building schemes that seem to growing at pace in the Pontefract area. This was acknowledged and supported by the group. JN asked JM & JM2 if they would be willing to return at in the future to update the group on progress to which they agreed.

1. **Practice Updates –** KD updated the group that the surgery had appointed a new salaried GP (Dr Tamara Armstrong) who would be starting with the practice hopefully in mid July 16. KD also informed the group that one of the Practice Nurse’s (Dawn Flaherty) was leaving in late June and that the practice was currently recruiting to replace her. There was also a possibility of a change in the ANP team although this could not be confirmed yet.
2. **AOB –** Nothing was discussed here.

1. Meeting was closed at 8pm

The next meeting will be on Tuesday 31st May 2016.